**STANDART FORM TO FACILITATE THE RIGHT OF COMPLAINT**

To „Pinexl” Ltd., 205369793

I hereby inform you that I have found a non-conformity of the service (s) with the agreed.

Subject of the claim:

………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………

Ordered on/Received on: ……………………………………………………………………………………………………

Preferred manner of satisfaction for services:

1. Conducting the service in accordance with the contract
2. Discount on the price
3. Refund of the sum paid

*(circle the preferred option)*

I attach the following documents:

1. receipt or invoice;
2. protocols, acts or other documents establishing the non-conformity of the service with the agreed;
3. other documents establishing the claim’s grounds and size.

*(circle the preferred option)*

Size of the sum claimed:

……………………………..

Name of the Consumer/s

………………………………………………………………………………………………………

Address of the Consumer/s - ………………………………………………………………………………………………………

Signature of the Consumer ……………………………………………….

*(only if this is a paper form)*

Date: ……………………………………………